



India's Retail Real Estate Shines at Images Shopping Centre Awards 2024

Nexus, DLF, and Forum malls took center stage as shopping centers across 25 categories were honored for their innovation and business excellence

By IMAGES Retail Bureau

The grand finale of India Shopping Centres Next & India D2C Summit 2024, the two day (Nov 13- 14), event concluded with the spectacular IMAGES Shopping Centre Awards (ISCA) 2024. Held at the Hotel Pullman, Aerocity in New Delhi, the event honoured the exceptional achievements and innovations in India's retail real estate industry.

The IMAGES Shopping Centre Awards recognised excellence across two distinct segments: Nomination-based Awards and the Retailers' Choice Awards, covering a total of 25 categories. The ceremony celebrated the accomplishments of leading brands and industry professionals who have demonstrated outstanding business performance and innovative strategies.

Top honours of the evening included Nexus Select CityWalk Delhi, awarded the IMAGES Most Admired Shopping Centre of the Year (North India). Nexus Hyderabad and Phoenix Palladium Mumbai received accolades in the South and West India categories, respectively. R Mall Thane was recognised for its impressive turnaround, winning the IMAGES Most Admired Shopping Centre of the Year for its 'Turnaround Story'. Additionally, The Flagship by CRC Group and IRIS Broadway Greno West were celebrated as the IMAGES Most Admired Upcoming Shopping Centres of the Year, highlighting their promising potential in the retail landscape.

Demonstrating their exceptional performance, Nexus Malls stood out as a leading winner, clinching seven awards across multiple categories. DLF Malls and Forum Malls followed closely, each receiving four awards, while Lulu Malls earned three awards, highlighting their strong leadership and innovative contributions to the Indian retail industry.





Jurors of ISCA 2024

• **Abhishek Sharma**, Sr. Director, Retail - India, Knight Frank • **Arpita Tandon**, Director - Retail, JLL India • **Ashish Dhir**, Senior Director, 1Lattice • **Bimal Sharma**, Head - Retail, CBRE South Asia • **Devangshu Dutta**, Founder & Chief Executive, Third Eyesight • **Manoj K Agarwal**, Founder MD, Consultant Partner • **Mukesh Mathur**, CRO & Sr. Partner, BOD Consulting • **Shivjeet Kullar**, Founder, NFX Digital • **Sumit K Lal**, Retail One Solutions & Services • **Viren Razdan**, MD, Brand-nomics • **Sameer Mehta**, MD & CEO, Multiplier Brand Solutions • **Anuj Kejriwal**, CEO & MD, ANAROCK Retail • **Sushmita Balasubramaniam**, Independent Advisor, Kalagato • **Vasanth Kumar**, Strategic Coach, Mentor • **Swati Mohindra**, Senior Director & Head - Retail, Hospitality & Lifesciences, Cushman & Wakefield • **Bijou Kurein**, Chairman, Retailers Association of India • **Govind Shrikhande**, Mentor & Independent Director • **Anuj Puri**, Chairman & Country Head, Anarock



AND THE AWARD GOES TO...

RETAILERS' CHOICE AWARDS



IMAGES Most Admired Shopping Centre of the Year:
Best ROI & Trading Density - North (Metros)

DLF MALL OF INDIA NOIDA

Presented by: **Vineet Gautam**, CEO, Bestseller India

Received by: **Durga Prasad**, GM-Operations and **Vishnu Vishwakarma**, Sr. Marketing Manager

Nominees: **Ambience Mall Gurugram**; **Nexus Select CityWalk Delhi**; **Pacific Tagore Garden Delhi**; **Vegas Delhi**



IMAGES Most Admired Shopping Centre of the Year:
Best ROI & Trading Density - South (Metros)

INORBIT HYDERABAD

Presented by: **Vineet Gautam**, CEO, Bestseller India

Received by: **Saurav Rukhaiyar**, AGM-Leasing

Nominees: **Eva Mall Bengaluru**; **Express Avenue Chennai**; **Lulu Mall Bengaluru**; **Orion Mall @ Brigade Gateway Bengaluru**; **Phoenix Mall of Asia Bengaluru**; **Phoenix Marketcity Bengaluru**; **Phoenix Marketcity Chennai**; **Sarath City Capital Mall Hyderabad**



IMAGES Most Admired Shopping Centre of the Year:
Best ROI & Trading Density - West (Metros)

**PHOENIX MARKETCITY
PUNE**

Presented by: **Rajesh Jain**, MD & CEO, Lacoste India
Received by: **Sanjeev Sarin**, Sr. Centre Director-North and
Vinay Shahane, DGM-Marketing

Nominees: *Elpro City Square Mall Pune; Infiniti Mall Malad Mumbai; Inorbit Malad Mumbai; Nexus Seawoods Navi Mumbai; Phoenix Marketcity Mumbai; Phoenix Palladium Mumbai; R City Mumbai; Viviana Mall Thane*

IMAGES Most Admired Shopping Centre of the Year:
Best ROI & Trading Density - West (Non-metros)

**NEXUS AHMEDABAD ONE
AHMEDABAD**

Presented by: **Vivek Sandhwar**, COO, Being Human Clothing
Received by: **Anish Nair**, General Manager-Marketing and
Abhinav Solanki, Marketing Head-North

Nominees: *City Centre Nashik; DB Mall Bhopal; Inorbit Mall Vadodara; Palladium Ahmedabad; Prozone Mall Aurangabad; Treasure Island Indore; VR Nagpur; VR Surat*



IMAGES Most Admired Shopping Centre of the Year: **Best ROI & Trading Density - North (Non-metros)**

for Mini-metros and Tier 1
**NEXUS ELANTE
CHANDIGARH**

Presented by: **Rajesh Jain**, MD & CEO, Lacoste India
Received by: **Abhinav Solanki**, Marketing Head-North and
Salim Roopani, Regional Director-North

For Tier 2 and beyond
**MALL OF DEHRADUN
DEHRADUN**

Presented by: **Rajesh Jain**, MD & CEO, Lacoste India
Received by: **Anuba Kakkar**, AGM-Business Development and **Ashish Gupta**, VP-Business Development

Nominees: *Fun Republic Lucknow; Lulu Mall Lucknow; Nexus Amritsar; Nexus Celebration Udaipur; Phoenix Palassio Lucknow; Phoenix United Lucknow; Unison Mall Dehradun; Z Square Mall Kanpur*

IMAGES Most Admired Shopping Centre of the Year: **Best ROI & Trading Density - South (Non-metros)**

for Mini-metros and Tier 1

**LULU MALL
KOCHI**

Presented by: **Vivek Sandhwar**, COO, Being Human Clothing
Received by: **Aiswarya Babu**, General Manager-Marketing and **Rerma Reji**, General Manager-Leasing

For Tier 2 and beyond

**HILITE MALL
CALICUT**

Presented by: **Vivek Sandhwar**, COO, Being Human Clothing
Received by: **Thanveer UM**, Manager-Marketing and **Rijeesh K Nair**, Operations Manager

Nominees: *Brookfields Mall Coimbatore; City Centre Mall Mangalore; CMR Central Vizag; Langval Mall Thanjavur; Lulu Mall Thiruvananthapuram; Nexus Centre City Mysore; Prozone Mall Coimbatore; Sobha Mall Thrissur; V Square Mall Cuddalore*



IMAGES Most Admired Shopping Centre of the Year: **North**

**NEXUS SELECT CITYWALK
DELHI**

Presented by: **Arvind Mayar**, CEO, Secure Parking
Received by: **Sujaya Jacob**, Head-Marketing and **Prachi Bahri**, Senior Manager-Leasing

Nominees: *Ambience Mall Gurugram; DLF Mall of India Noida; Nexus Elante Chandigarh; Pacific Tagore Garden Delhi; Vegas Delhi*

IMAGES Most Admired Shopping Centre of the Year: **South**

NEXUS HYDERABAD MALL

Presented by: **Rajat Verma**, Head of Marketing, RetailGPT
Received by: **Tanveer Shaikh**, Cluster Head South and **KA Allaudden**, Marketing Cluster Head South

Nominees: *Inorbit Hyderabad; LuLu Mall Kochi; Orion Mall@ Brigade Gateway Bengaluru; Phoenix Marketcity Bengaluru*



IMAGES Most Admired Shopping Centre of the Year:
West

PHOENIX PALLADIUM MUMBAI

Presented by: Bimal Sharma, Head-Retail, CBRE South Asia
Received by: Sanjeev Sarin, Sr. Centre Director-North and Vinay Shahane, DGM-Marketing

Nominees: Nexus Ahmedabad One; Nexus Seawoods Navi Mumbai; Phoenix Marketcity Mumbai; Phoenix Marketcity Pune; Viviana Mall Thane



NOMINATION-BASED AWARDS

IMAGES Most Admired Shopping Centre of the Year:
Mall Activation Events - Metro

INFINITI MALL MALAD (WEST)

Presented by: Sumit Ghildiyal, Head-Retail Business Development, Landmark Group

Received by: Nitin Bir, Vice President-Malls



NEXUS HYDERABAD (SOUTH)

Presented by: Sumit Ghildiyal, Head-Retail Business Development, Landmark Group

Received by: Tanveer Shaikh, Cluster Head South and KA Allaudden, Marketing Cluster Head South



PACIFIC MALL, TAGORE GARDEN (NORTH)

Presented by: Sumit Ghildiyal, Head Retail Business Development, Landmark Group

Received by: Anubha Kakkar, AGM-Business Development and Ashish Gupta, VP-Business Development

Nominees: DLF Cyberhub; DLF Mall of India; Growel's 101; Inorbit Mall Malad; Inorbit Mall Vashi; Lulu Mall Bengaluru; Lulu Mall Hyderabad; Nexus Elante Mall; Nexus Koramangala Mall; Nexus Seawoods Mall; Nexus Shantiniketan; Vegas Delhi; VR Chennai

IMAGES Most Admired Shopping Centre of the Year:
Mall Activation Events - Non Metro

TAPADIA CITY CENTRE MALL (SOUTH)

Presented by: Manik Dhodi, Real Estate Director-Global Sales, Adidas Group

Received by: Madhur Laddha, Executive Director



VR AMBARSAR (NORTH)

Presented by: Manik Dhodi, Real Estate Director-Global Sales, Adidas Group

Received by: Sanchit Gulabani, AVP-Business Development, South Asia and Ananya Dasgupta, AVP-Marketing



VR NAGPUR (WEST)

Presented by: Manik Dhodi, Real Estate Director-Global Sales, Adidas Group

Received by: Sanchit Gulabani, AVP-Business Development, South Asia and Ananya Dasgupta, AVP-Marketing

Nominees: Lulu Mall Lucknow; HiLITE Mall Calicut; Lulu Mall Kochi; Lulu Mall Thiruvananthapuram; Nexus Ahmedabad One; Nexus Esplanade; VR Punjab; VR Surat



IMAGES Most Admired Shopping Centre of the Year:
Multimedia Campaign

NEXUS SELECT CITYWALK

Presented by: Preeti Chopra, VP-Business Development, India & Global, Being Human Clothing

Received by: Sujaya Jacob, Head- Marketing and Prachi Bahri, Senior Manager- Leasing

Nominees: Lulu Mall Kochi; Lulu Mall Bengaluru; Nexus Select CityWalk Delhi





IMAGES Most Admired Shopping Centre of the Year: Experiential Mall

for Edutainment Value Addition

CP 67, MOHALI

Presented by: N P Singh, Director-Retail Development, Samsonite South Asia

Received by: Nitin Gulati, Vice President & Head-Leasing

for Retailtainment Innovation

DLF CYBERHUB, GURUGRAM

Presented by: N P Singh, Director-Retail Development, Samsonite South Asia

Received by: Nihit Kumar, Cluster Marketing Head-Retail, Head -Events & Ip's

for Championing Local Culture

ELPRO CITY SQUARE, PUNE

Presented by: N P Singh, Director-Retail Development, Samsonite South Asia

Received by: Deepak Kumar, Chairman & MD

for Contemporary Lifestyle Experiences

VR SURAT

Presented by: N P Singh, Director-Retail Development, Samsonite South Asia

Received by: Ananya Dasgupta , AVP Marketing and Kanika Soni - AVP Asset Management

for Connected Community Experiences

WORLDMARK AEROCITY GURUGRAM

Presented by: N P Singh, Director-Retail Development, Samsonite South Asia

Received by: Pankaj Pandey, VP-Leasing and Vipula Poddar, Sr. Manager-Leasing

Nominees: Amanora Mall; Ambience Mall; Growel's 101; Inorbit Mall; Lulu Mall Hyderabad; Lulu Mall Kochi; Lulu Mall Lucknow; Oberoi Mall; Pacific Outlet Mall Jasola; Phoenix Mall of Asia; Phoenix Palassio; R City; Urban Square Mall; Phoenix Marketcity

IMAGES Most Admired Shopping Centre of the Year: **Festival Campaign**

FORUM KOCHI

Presented by: **Sumit S Suneja**, Chief Expansion Officer & Head - International Markets, Bestseller India

Received by: **Sajeesh Chandran**, Centre Head, and **Athira Nampiathiri**, Marketing Manager

FORUM SOUTH BENGALURU

Presented by: **Sumit S Suneja**, Chief Expansion Officer & Head - International Markets, Bestseller India

Received by: **Arjun Mohandas**, AGM-Marketing and **Amogh DS**, Sr. Manager-Marketing

Nominees: Fiza by Nexus; Forum Kochi; Forum South Bengaluru; Inorbit Malls Vadodara; Lulu Mall Kochi; Lulu Mall Thiruvananthapuram; Orion Mall Brigade Gateway



IMAGES Most Admired Shopping Centre of the Year: **Design & Atmospherics**

for Heritage Architecture

OMAXE CHOWK DELHI

Presented by: **Neerav Sejpal**, Vice President-BD, Spencer Retail & Nature's Basket

Received by: **Abhimanyu Holkar**, AVP-Retail Mall Marketing; **Ravi Kumar Chawla**, Centre Head and **Saurabh Mehta**, VP-Leasing

for Eco-conscious Landscaping

VEGAS DELHI

Presented by: **Neerav Sejpal**, Vice President-BD, Spencer Retail & Nature's Basket

Received by: **Ravinder Choudhary**, Vice President and **Mohan Mittal**, Director

Nominees: Pacific Mall NSP Delhi; Phoenix Palassio Lucknow; VR Chennai

IMAGES Most Admired **Speciality Shopping Centre** of the Year

DLF CYBERHUB
(NORTH)

Presented by: **Akash Srivastava**, Head-BD, Raymond
Received by: **Nihit Kumar**, Cluster Marketing Head-Retail, Head-Events & Ip's

FORUM REX WALK
(SOUTH)

Presented by: **Akash Srivastava**, Head-BD, Raymond
Received by: **Vinay Shenoy**, VP Marketing and **Amogh DS**, Sr. Manager Marketing

Nominees: DLF Mall of India Noida; Omaxe Chowk Delhi; Pacific Outlet Mall Delhi; Vegas Delhi; The Bay at Ecoworld Bengaluru



IMAGES Most Admired **Shopping Centre Launch** of the Year

for Metro
LULU MALL
HYDERABAD

Presented by: **Arpita Tandon**, Director-Retail, JLL India
Received by: **Vikram Adithya**, Marketing Manager

for Non metro
MALL OF FARIDABAD

Presented by: **Arpita Tandon**, Director-Retail, JLL India
Received by: **Anubha Kakkar**, AGM-Business Development and **Ashish Gupta**, VP-Business Development

Nominees: Aparna NEO Mall Hyderabad; CP 67 Mohali; Forum Kochi; Mall of Dehradun; Omaxe Chowk Delhi; Phoenix Mall of Asia Bengaluru; Phoenix Mall of The Millennium Wakad

IMAGES Most Admired Shopping Centre of the Year:
Turnaround Story

R MALL, THANE

Presented by: **Manoj K Agarwal**, Founder MD, Consultant Partner

Received by: IMAGES group

Nominees: Amanora Mall Pune; Fiza by Nexus Mangaluru; Nexus Shantiniketan Mall Bengaluru



IMAGES Most Admired Shopping Centre of the Year:
CSR Initiatives

LULU MALL THIRUVANANTHAPURAM

Presented by: **Viren Razdan**, MD, Brand-nomics

Received by: **Jeethin Retnakaran**, Marketing Manager

Nominees: Inorbit Malls; Worldmark Aerocity Delhi; Growel's 101 Mumbai



IMAGES Most Admired Shopping Centre of the Year:
Mobile Application

AMBIENCE MALL

Presented by: **Sameer Mehta**, MD & CEO, Multiplier Brand Solutions

Received by: **Sahil Chawla**, AGM-Marketing; **Ankita Dey**, Senior Manager-Marketing; **Manjeet Sahrawat**, Manager-Marketing

Nominees: Hilite Mall Thrissur; Nexus Select Malls



IMAGES Most Admired Shopping Centre of the Year:
Retaildential

ORION MALL BRIGADE GATEWAY BENGALURU

Presented by: **Bhavesh Pitroda**, CEO & **Vineet Chadha**, COO Retail, IMAGES Group

Received by: **Sandeep Shetty**, Head of Operations and **Rahul Malhotra**, Head of Marketing-Retail

Nominees: Ambience Mall Gurugram; Forum South Bengaluru

IMAGES Most Admired **Upcoming Shopping Centre** of the Year

**THE FLAGSHIP (CRC GROUP)
NOIDA**

Presented by: **Swati Mohindra**, Senior Director & Head – Retail, Hospitality & Lifesciences, Cushman & Wakefield

Received by: **Sankalp**, GM- Leasing and **Amit Gera**, Sr. VP – Sales & BD

**IRIS BROADWAY GRENO
WEST (TREHAN IRIS)
GURUGRAM**

Presented by: **Swati Mohindra**, Senior Director & Head – Retail, Hospitality & Lifesciences, Cushman & Wakefield

Received by: **Akash Nagpal**, Vice President-Leasing & Business Development and team

Nominees: **ONE Global (Capital Developers)Rajnagar; HiLITE Mall Thrissur**



IMAGES Most Admired Shopping Centre of the Year: **ESG Initiatives**

for **Environmental Best Practices**
DLF MALL OF INDIA

Presented by: **Tushar Dhingra**, Co-founder & CEO, Dhishoom Cinemas

Received by: **Durga Prasad**, GM-Operations, and **Vishnu Vishwakarma**, Sr. Marketing Manager

for **Green Innovation**
NEXUS SELECT MALLS

Presented by: **Tushar Dhingra**, Co-founder & CEO, Dhishoom Cinemas

Received by: **Salim Roopani**, Cluster Head North and **Tanveer Shaikh**, Cluster Head South

Nominee: **Avinash Magneto Mall Raipur; Lulu Mall Lucknow; Lulu Mall Bengaluru; Orion Mall @ Brigade Gateway Bengaluru; Unity One Rohini Delhi; VR Chennai**

IMAGES Most Admired Shopping Centre of the Year:
Highstreet Mall

WORLD MARK AEROCITY DELHI

Presented by: **Bhavesh Pitroda**, CEO & **Vineet Chadha**, COO
Retail, IMAGES Group

Received by: **Pankaj Pandey**, VP-Leasing and **Vipula Poddar**,
Sr. Manager-Leasing

Nominees: *Forum Rex Walk Brigade Bengaluru; Reach 3Roads
Gurugram; Unity One Janakpuri Delhi*



IMAGES Most Admired Mall-Tenant Collaboration
Success Story

for West

AMANORA MALL PUNE & SNITCH

Presented by: **Abhishek Sharma**, Sr. Director Retail-India,
Knight Frank

Received by: **Harshit Singh**, Assistant Manager- Retail Leasing
and **Surjit Singh Rajpurohit**, CEO



for South

FORUM SOUTH BENGALURU & SWAROVSKI

Presented by: **Abhishek Sharma**, Sr. Director Retail-India,
Knight Frank

Received by: **Arjun Mohandas**, AGM Marketing and **Amogh DS**
Sr. Manager Marketing



for North

PACIFIC MALL, TAGORE GARDEN & CROMA

Presented by: **Abhishek Sharma**, Sr. Director Retail-India,
Knight Frank

Received by: **Anubha Kakkar**, AGM-Business Development and
Ashish Gupta, VP-Business Development

Nominees: *DLF Mall of India Noida & Lifestyle; Lulu Mall
Thiruvananthapuram & Acer; Lulu Mall Kochi & Lulu Connect;
Lulu Mall Bengaluru & Crossword; Nexus Elante Mall Chandigarh
& Croma; Nexus Esplanade Bhubaneswar & Metro Shoes; Nexus
Hyderabad Mall & Bajaj Electronics; Nexus Koramangala Mall
Bengaluru & Skechers; Nexus Seawoods Mall Mumbai & Puma;
Nexus Select Citywalk Delhi & M.A.C Cosmetics; Phoenix United
Lucknow & Reliance Smart*

